



## Dog Daycare Support Worker

### About Us

LakeCity Works supports people living with mental illness to build on their strengths, take on responsibilities and access work experience, education and employment. As well as our employment support and therapeutic services, we also operate several social enterprises. We're best known for our flagship enterprise, LakeCity Woodworkers, where we produce beautiful solid wood furniture. Our other ventures are equal sources of pride and include Woofingtons of LakeCity, LakeCity Plastics, LakeCity Helpers, Reboot, Bright Firestarters and Vinland, all of which are introduced in more detail on our website [www.lakecityworks.ca](http://www.lakecityworks.ca). We're an active, entrepreneurial, impact-driven organization and every day we live our vision to empower people to be themselves and thrive.

We are committed to creating an environment of belonging for all. We welcome the unique contributions of all suitably qualified persons regardless of their race, sex, gender identity and expression, disability, religion/belief, sexual orientation or age.

### The Role

Supporting both the Daycare Attendant and Daycare Manager, the Dog Daycare Support Worker is a key component in day-to-day logistics and care, ensuring all dogs enjoy a safe and positive experience at Woofingtons.

While you love dogs the ideal candidate knows how to strike a balance between companionship and creating a structured, enriching environment.

Additionally you will:

- Provide dogs a pleasant, safe and controlled entrance and exit experience, walking dogs on-leash to and from Woofingtons entrance/exit point.
- Monitor dog behavior, intervene in any potential conflicts, and provide ethical care and attention to each dog's needs.
- Maintain cleanliness and organization of the indoor and outdoor area, ensuring a clean, hygienic, and well-maintained facility for the benefit of all.

- Assist with related tasks such as washing dogs, feeding dogs and walking dogs on leashes as required and in accordance with operational guidance.
- Ensure excellent customer service by interacting with dog owners, accepting and signing daycare pass.
- Maintain positive relationships with dogs, customers, staff, colleagues and volunteers. Contribute to a positive and effective team environment and inspire others through your example.
- Notify Daycare Manager or Attendant of any changes in dogs' health or behavior.
- Cover team member absences as needed to ensure appropriate staffing levels for dogs attending in order to maintain optimum companionship ratio.
- Complete other tasks arising, on an as-needed basis.

### **Qualifications**

- Previous experience in a dog daycare or grooming environment is considered an asset
- Strong interpersonal and communication skills to contribute effectively within a team as well as interact with customers and colleagues.
- Customer-oriented
- Must be physically able to handle the physical demands of the job, including bending, lifting, and standing for extended periods.

This full-time (40 hours) position is based in Dartmouth.

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